

Case Study:

Delivering Maximo via our Managed Cloud Service



Migrating Maximo to a hosted service, in an industry-leading life sciences business



IBM
maximo



Fingertip
Knowledge where it's needed

Our client was a leading life sciences company. More than 20 million people worldwide rely on their products to manage their diabetes.

The client's Maximo system was migrated out of Johnson & Johnson, a major medical device organisation.

Our client was acquired from the Johnson & Johnson group of companies. They had to rapidly deploy Maximo to support their UK-based manufacturing facilities.

Providing continuity

Our client had previously used Maximo for their asset management, and wanted to continue using it following their divestment. They needed a solution that would allow them to continue using Maximo and access their data, without any disruption to day-to-day business.

They asked us to help them design and implement their standalone Maximo system, configured for their onsite engineering, technical and quality teams.

After an internal review, the client opted for a standalone Maximo system, provided by Peacock's Managed Cloud Service. This enabled:

- easy scaling up for more users
- easy updates, with reduced downtime
- cost savings on licensing and administration

Validation

Maximo has a strong focus on safety, reliability, availability and compliance related to all tools and equipment used as well as the asset-related services within life-sciences organisations.

A critical component of any EAM solution for life sciences is validation - to ensure that self-certification is in complete compliance with the regulatory requirements for US Food and Drug Administration (FDA) Title 21 CFR Part 11, and MHRA (Regulating Medicines and Medical Devices).

We ensured that during the transfer to our client's new hosted Maximo system, validation was maintained, avoiding any business interruption.



Delivering to a tight deadline

Due to the tight timescale of the project, Peacock Engineering undertook a rapid implementation approach. This meant the team undertook a review to provide interim mobilisation work, covering the implementation & validation planning and business process review & validation impact analysis.

The purpose of the regular reviews was to evaluate if the original environment was fit for purpose. It also aimed to support our client's team in developing the fixes identified as being core to the project.

Moving data

Our client required data to be moved from servers in the US across to the UK. This involved working across multiple time zones and disciplines with a number of stakeholders. Our solution enabled them to do this, with critical data stripped out from 92 sites from the global database. In addition, 241 million records were migrated.

An integrated, effective solution

The client now has a standalone Maximo system that is:

- Fully validated – compliant with CFR 21 Part 11 guidelines
- Configured for their users & operations
- Able to retain access to key data
- Cutting costs on their admin & infrastructure

Our hosted Maximo solution means that the client can now focus on day-to-day issues and essential compliance, rather than on performance and availability. The hosted environment can be scaled up or down to meet their needs – both today and for the future.

What the client said:

“The efforts of Peacock Engineering enabled us to ensure a successful go-live with our own Maximo application, managed on our behalf by PEL.

It's been a great team effort across all the functions of the business, and shows what can be achieved by a small team that are focussed on the job at hand. Furthermore, the early users of the application provided very good feedback which ensured a successful roll-out to the remainder of our team.”

IT Project Manager.

More information:

To find out more about how IBM Maximo and Fingertip EAM solutions can help your organisation, please contact us:

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